Automation

Service Name: SIPRNET Services

1. Service Description : Fort Detrick DOIM provides Fort Detrick customers with access to the SIPRNET.   Support provided by other activities at Fort Detrick is as follows…

   a. The 302d Signal BN houses the Point of Presence (POP), located in building 1671, which services a T-1 (1.5Mbs) connection. The 302d Signal BN provides keying and troubleshooting support for all crypto equipment.

   b. The Information Systems Engineering Command-Fort Detrick Engineering Division (ISEC-FDED) is contactor for engineering, installation and initial operational capability for all SIPRNET activities at Fort Detrick. The ISEC-FDED also serves as the Configuration Control Board (CCB) for the Fort Detrick SIPRNET.

2. DOIM Responsibilities:

   a. Provide access to the SIPRNET WAN

   b. Ensure that antivirus products are kept up to date

   c. Ensure that IAVA procedures and implementation processes are applied to all SIPRNET connected devices, excluding crypto gear, as identified through the current Army IAVA message dissemination procedures (ACERT LISTSERVER).

   d. Perform Harris Stat security scans, as necessary, after appropriate coordination with the SIPRNET community.

   e. Develop and maintain the DITSCAP for the Fort Detrick SIPRNET customers

   f. Troubleshoot and maintain the SIPRNET network for Fort Detrick

3. Customer Responsibilities:

   a. Maintain physical and personnel security in accordance with DITSCAP SSAA

   b. Provide necessary funding to the DOIM

   c. Request services and support by providing necessary request and/or documentation

   d. Notify the Supplier by contacting the Fort Detrick Help Desk at 301-619-2049 as soon as possible on issues or problems as they arise

   e. Provide the Supplier 48 hours advance notice when requesting additional support outside standard business hours.

4. Questions/Contact Information: If you have any questions or would like to obtain this service, please contact your Customer Account Manager (CAM) or check the DOIM web site at: http://doim.detrick.army.mil. If you do not know your CAM or your organization does not have a CAM assigned please contact the DOIM Help Desk at 301-619-2049 or via email at: *usagdoimhelpdesk@amedd.army.mil.*